

## **AN UPDATE ON COVID 19 / CORONAVIRUS**

Airport Specialists Cars Ltd, top priority remains the health and safety of our clients, drivers, and staff at these difficult times.

We are asking passengers to follow UK Government and PHE/NHS guidelines and ensure they are not exhibiting symptoms associated with COVID-19 before they book with us.

### **WHAT WE ARE DOING**

When your driver arrives to pick you up if possible, could you please carry your own luggage to place in the vehicle.

Please wait for the driver to open and shut the doors for you.

If you could sit in the back of the vehicle on the opposite side to the driver.

A face mask must always be worn while travelling in one of our vehicles.

### **Airport Specialists Cars Ltd have signed up to the Safe Taxi & Private Hire Charter.**

By signing up for the Charter we have pledged to do everything we can operationally to protect our customers and help the drivers to create and maintain a safe environment.

#### Charter Guidelines

1. Social Distancing guidelines will be followed by the driver.
2. Drivers will have no physical contact with the passenger. (Unless in an emergency or if a passenger requests assistance)
3. Hand sanitisers will be provided to all drivers and customers. Drivers will sanitise their hands regularly.
4. Option to pay by card preferred to avoid drivers and passengers using cash.
5. The Driver will conduct a weekly inspection and deep clean of their vehicle.
6. Drivers will wear clean clothes each day, be well-presented and maintain impeccable personal hygiene.
7. Drivers will wear PPE in line with the latest government guidelines.
8. The Passenger area of the vehicle will be wiped down and cleaned with sanitiser regularly.

If you have got any questions, please contact us at [info@airportspecialists.co.uk](mailto:info@airportspecialists.co.uk) or 01225 764141

We appreciate your continued support.